

Business Class Customer Service Order

Account Executive: Darinka Pawloski

Phone: ext: Cell Phone: Fax:

Email: darinka.pawloski@twcable.com

Customer Information: Cust	omer Code 0000			
Business Name	Development Systems Intern	national (Customer Type:	
Federal Tax ID	Tax Exempt S	tatus 1	ax Exempt Certificate #	‡
*****0000				
Billing Address		A	Account Number	
208 Beauclaire Dr Lexington	SC 29072			
Billing Contact	Billing Contac Phone		Billing Contact Email Ac	ddress
Ouidette Gasque_Carter	(803) 312-2345	5 c	ouidette@jimmylarose.co	m
Authorized Contact	Authorized Co Phone		Authorized Contact Ema	ail Address
Ouidette Gasque_Carter	(803) 312-234	5 c	ouidette@jimmylarose.co	m
Technical Contact Technical Contact Email Address				
Business Class Phone Servi	ce Order Information 208 Be	auclaire Dr	Lexington SC 29072	
Current LEC	LEC BTN	Requ	Customer lested Due Date	Porting Required
			01/04/13	

Business Class Phone Line Information For 208 Beauclaire Dr Lexington SC 29072															
Product Line & Type	Number & Caller ID Display	Porting	HG	Hunt Group Type	SEQ	VM	SVM#	GVM#	AA	BGF	Call ID Priv	OB Call Block	IB Call Block	E-911 Location	Directory Listing YPHV & Listing Details
Fax BCP Unlimite d Local & LD WTN	(000) 000-0003 Development Sys	Native				No			No		No		Collect and Third Party (CTP)	1	
Phone BCP Unlimite d Local & LD WTN	(000) 000-0002 Development Sys	Native	A	Sequ ential	2	No			No		No		Collect and Third Party (CTP)		
Phone BCP Unlimite d Local & LD BTN	(000) 000-0001 Development Sys	Native	A	Sequ ential	1	No			No		No		Collect and Third Party (CTP)		



Product Line & Type: (BTN) Billing Telephone Number, (WTN) Working Telephone Number Features: (HG) Hunt Group, (SEQ) Hunt Group Sequence, (VM) Voice Mail, (SVM#) Shared Voice Mail, (GVM#) Group Voice Mail, (AA) Auto Attendant, (BGF) Business Group Feature Package Outbound: (900) 900 Numbers, (INT) International, (900INT) 900 and International, (ACB) All Charges Blocked: 411, 900.976.INTL, OS/DA, (OBR) Outbound Restricted: Allows only 611 and 911 Inbound: (COL) Collect, (TP) Third Party, (CTP) Collect and Third Party, (IBR) Inbound Restricted

Dir Listing: (YPHV) Yellow Page Heading Verbiage

Internet and Video Order Information For 208 Beauclaire Dr Lexington SC 29072				
Service Type	Customer Requested Due Date			
High Speed Internet (HSD)	01/04/13			
E-Mail	01/04/13			
Other	01/04/13			

New and Revised Services and Monthly Charges At 208 Beauclaire Dr , Lexington SC 29072					
			Monthly		
Description	Quantity	Sales Price	Recurring Total	Contract Term	
Service Maintenance Opt-Out	1	\$0.00	\$0.00	36 Months	
BC Phone Unlimited Promotion	3	\$34.95	\$104.85	36 Months	
Wideband Internet Promotion - 50x5	1	\$215.04	\$215.04	12 Months	
Non-Vanity Email, First 10 Addresses	1	\$0.00	\$0.00	36 Months	
*Total			\$319.89		
*Prices do not include taxes and fees.					

One Time fees At 208 Beauclaire Dr , Lexington SC 29072						
Description	Quantity	Sales Price	Total			
Internet Access Installation	1	\$99.95	\$99.95			
Business Class Phone Installation	1	\$0.00	\$0.00			
Total			\$99.95			
*Prices do not include taxes and fees						



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Special	1611112

The services, products, prices and terms identified on this Service Order constitute Time Warner Cable's offer to provide such services on such terms. Until Customer has accepted this offer by signing as appropriate below, Time Warner Cable reserves the right to rescind this offer at any time, at its sole discretion.

The Agreement shall be renewable for successive terms unless at least thirty (30) days prior to the expiration of the thencurrent term, either party notifies the other party of such party's intent not to renew this Agreement. Agreement term and corresponding monthly billing will commence on actual service installation date. Cable television and Work-at-home services are subject to annual price change.

Electronic Signature Disclosure

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

	James P. LaRose
Authorized Signature for Time Warner Cable	Authorized Signature for Customer
	James P. LaRose
Printed Name and Title	Printed Name and Title
	12/31/2012
Date Signed	Date Signed



Service Agreement Terms and Conditions

This Business Class Service Order, including all attached Work Orders and additional Terms and Conditions that are incorporated herein by this reference ("Service Agreement"), dated (the "Effective Date"), is between customer identified below ("Customer") and Time Warner Cable ("TWC or Operator").

Time Warner Cable Information				
Time Warner Cable Business Class Street: City: State: Zip Code:			Contact: Phone: Cell Phone: Fax:	ext:
Customer Information				
Customer Name	Account Number	Federal T	ax ID	
Billing Address				
Authorized Contact	Phone	Fax		
Billing Contact	Phone	Fax		
Customer Address(s)				
Service Agreement				
THIS TIME WARNER CABLE BUSINESS CLASS SERVICES AGREEMENT TERMS BE PROVIDED TO CUSTOMER UPON REFERENCE. BY EXECUTING THIS TIBELOW, CUSTOMER ACKNOWLEDGES AND CONDITIONS, INCLUDING SECTION RELATING TO THE TIME WARNER BUSITO ARBITRATION, CUSTOMER IS GIVING	AND CONDITIONS AVAREQUEST. SUCH TERME WARNER CABLE THAT (1) CUSTOMER N 21 THEREOF, WHICH NESS CLASS SERVICE	AILABLE A RMS AND BUSINESS ACCEPTS I PROVIDE S AGREEN	T WWW.TWCBC.COM/CAROL CONDITIONS ARE INCOR CLASS SERVICES AGRE AND AGREES TO BE BO S THAT THE PARTIES DES MENT THROUGH ARBITRA	INAS, A COPY OF WHICH WILL PORATED HEREIN BY THIS EMENT WHERE INDICATED OUND BY ALL SUCH TERMS SIRE TO RESOLVE DISPUTES FION; AND (2) BY AGREEING
Electronic Signature Disclosure				
By signing and accepting below you are acknowled	edging that you have read a	nd agree to t	he terms and conditions outlined	in this document.
Authorized Signature for Time Warner Cable		Authorized	Signature for Customer	
Printed Name and Title		Printed Nar	ne and Title	
Date Signed		Date Signed	I	



Business Class Phone & PRI Service Notice and Acknowledgement Regarding E911

Customer understands and acknowledges that the Time Warner Cable Business Class Phone & Business Class PRI voice-enabled customer premise equipment is electrically powered and, in the event of a power outage or Time Warner Cable network failure, Enhanced 9-1-1 ("E911") services may not be available.

The Time Warner Cable Business Class Services Agreement prohibits moving your Time Warner Cable voice-enabled customer premise equipment to a new service address. Customer understands and acknowledges that if this equipment is moved to another location, E911 services may not operate properly and emergency operators may be unable to accurately identify the caller's address in an emergency. The E911 location specified on the Time Warner Cable Business Class Service Order will be provided to emergency operators for emergency calls made from the telephone numbers associated with this Service Order. To move your service to another location, you must call Time Warner Cable.

Customer agrees to specifically advise every end user of the Time Warner Cable Business Class Phone or PRI service, prominently and using the language provided above, of the circumstances under which E911 service may not be available through Time Warner Cable Business Class Phone or PRI service and to distribute Safety Stickers, to be supplied by Time Warner Cable, to all end users of the Time Warner Cable Business Class Phone or PRI service and instruct each end user to place a Safety Sticker on or near any telephone or other equipment used in conjunction with the service.

Customer must ensure that all alarm, security, medical and/or other monitoring systems and services are tested to validate proper operation after Business Class Phone or PRI service is installed.

By signing my name below, I acknowledge that I have received and understand this Notice and Acknowledgement and agree to the obligations described above.

X	
(Authorized Customer Signature)	(Date Signed)



Business Class Phone Letter of Agency

Company Nar Billing Addre						
•	the following items, I designate Time Warner mber(s) listed on the attached Service Order	<u>-</u>				
	I choose Time Warner Cable to provide localisted on the attached Service Order.	eal telephone service for the telephone number(s)				
	I choose Time Warner Cable to provide domestic and international long distance service for the telephone number(s) listed on the attached Service Order.					
and telephon and number	te number(s). I understand that I may choose identified herein. By signing my name these statements and authorize Time Warne	ignate the preferred provider for these services see only one provider for each telephone service below, I acknowledge that I have read and er Cable to act as my agent for these preferred				
Electronic Sig	gnature Disclosure					
(Authorized Cust	tomer Signature)	(Date Signed)				
(Printed Name)		(Title)				

Note: To complete your order, you must confirm your selection of Time Warner Cable as your service provider by checking the boxes next to each statement. Should you have any questions, please call your Time Warner Cable Business Class account representative.